

Limited Five Year Warranty

RJCross Architectural Products Ltd ("We," "us" or "Seller") warrant Diffusion LED products and accessory(s) ("Diffusion Lighting") to be free from defects in materials and workmanship, and to operate from the date of installation (or date of manufacture if installation date is not known, available, or verifiable) for a period of five (5) years.

Additional Warranty Coverage:

- Color Consistency: We warrant Diffusion Lighting products against noticeable color shifts or color variances that render the product unusable for its intended purpose.
- Warranty Transfer: This warranty is transferable to subsequent homeowners within the five (5) year period from the original date of manufacture. Proof of purchase is not required, as all Diffusion Lighting products are batch-controlled for manufacturing date verification.

Limitations and Exclusions:

- Third-Party Components: Using third-party components (such as drivers) not explicitly approved in writing by the manufacturer may void the warranty.
- Color Changes with Unapproved Drivers: We are not responsible for color shift or color variance when using third-party drivers, except those with prior written approval from the manufacturer.
- Labor Costs: This warranty does not cover labor costs for the removal or reinstallation of Diffusion Lighting products. However, we may, at our sole discretion, provide support to assist with a valid warranty claim. Contact us for further information.

